

15th March 2012

Coopernook Floor Sanding & Polishing
20 High Street
Coopernook NSW 2426

TO WHOM IT MAY CONCERN

It is with great pleasure that I attest to the character and trade capabilities of Coopernook Floor Sanding & Polishing.

I have contracted Mark from Coopernook Floor Sanding and Polishing to undertake many jobs for our landlords over a 5 year period,

During this period we have found Mark to be trustworthy in every aspect of their work. He is both honest and reliable, and is always prompt in attending to any matter requested of them.

I have also used Coopernook Floor Sanding & Polishing for my own home and couldn't have been happier with the results. On my recommendation Mark has also carried work out on numerous members of my families properties.

Mark's knowledge of his trade and eye for detail is second to none, It is a welcome change to deal with a tradesman with a wealth of knowledge and one who is willing to go that extra step to ensure all work is of the highest possible standard

I would have no hesitation in recommending Coopernook Floor Sanding and wish them well with their future endeavours.

Should you require this reference to be supported verbally, I can be contacted on 02 6556 1000 during business hours.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Mark', written in a cursive style.